

Find Information on

Vet Tech Communication

@ your library

Step 1 : Background

You may need to look up background information or definitions of terms to help you understand your topic better, and to give you ideas on how to dig more deeply for information on it. For other background sources, search the [Library catalogue](#).

IVIS

www.ivis.org

International Veterinary Information Service. Free access to original, up-to-date publications organized in electronic books edited by qualified editors.

Merck Veterinary Manual Online

www.merckvetmanual.com

A reputable commercial publisher with a large number of terms and definitions.

Veterinary Information Network (VIN)

<http://www.vin.com>

Join the Veterinary Support Professionals Network for free and find resources and a chat feature to get answers to all your questions from people who are at work in clinics and schools.

WSU Vet Med Glossary of Terms and Definitions

<http://www.vetmed.wsu.edu/glossary/glossary.asp>

Washington State University resource for students and professionals.

The 5-minute veterinary consult : canine and feline

636.70896 Til

Ridgetown

The veterinary receptionist's handbook

636.0896 McC

Ridgetown

Step 2 : DVDs

The Essentials of Great Service

636.0896 Asp

Ridgetown

Improving Your Listening Skills

658.2 Imp

Ridgetown

Building Workplace Communication Skills

808.042 Guf

Ridgetown

Managing Communication in a Multicultural World

658.45 Bau

Ridgetown

Step 3 : Books

Business communication: process & product

651.7 Guf

Ridgetown

Fastrack to a better practice

636.0896 Fas

Ridgetown

Human relations for career and personal success

650.13 Bub

Ridgetown

Impact: a guide to business communication

808.066 Nor

Ridgetown

Now discover your strengths

650.14

Ridgetown

Step 4: Magazines and Journals

To find articles and current research about your topic, use a journal index online at the [Guelph Library](#) website. A journal index is similar to the library catalogue. It searches a database where articles from magazines and journals are collected. **Look for the 'Get It' button or full-text link** to read articles online.

Journals & Magazines—on the shelves at Ridgetown

TECHNEWS: national journal for the Ontario Assoc. of Veterinary Technicians

Veterinary Technician: the journal for the Veterinary health team

Step 5: Searching the Internet

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This course guide is online @ Ridgetown Campus: [Course Guides](#).
http://www.ridgetownc.uoguelph.ca/library/library_guides.cfm